

Submitting disability claims online

It's easy to submit a claim online

Our easy system lets you enter all the information we need to start your disability claim. Just go to <https://myspecialtyappsanthem.com/claims/alic> and follow the simple instructions to submit your claim:

- Choose **Short Term Disability** as the *Type of Claim*, then the *Type of User* field will appear
- Choose **Employee** for *Type of User*
- Enter the characters you see under “**Please retype the characters from the picture**” then click *Next*
- The system will guide you through all information you need to give us to get started on your claim.

During the claim submission process, you can download, fill out, scan, and upload the forms you need for your claim.

Once you submit your claim, you'll receive a claim reference number and, if you give us your email address, you can also receive a confirmation email. Be sure to keep the claim reference number handy – we can help you faster if you have the claim reference number when you call us with questions.

Have questions?

If you have questions while you're using the online claim system, call **1-844-404-2111** Monday through Friday between 8:30 a.m. and 5:00 p.m. Eastern Time. We can help you with any issues.

Here's an example

<https://myspecialtyappsanthem.com/claims/alic>

The screenshot shows the Anthem Life Claims Entry site. At the top left is the Anthem Life logo. Below it is a breadcrumb navigation trail: Claim Type > User Details > Claim Details > Supporting Documents > Review > Confirmation. The main heading reads: "Welcome to the Claims Entry site. Please enter details below to submit your claim." Below this, a note states: "Fields marked with an asterisk (*) are required". The form contains three main sections: 1. "Type of Claim:" with a dropdown menu set to "Short Term Disability". 2. "Type of User:" with a dropdown menu set to "Employee". 3. "Please retype the characters from the picture:" which includes a CAPTCHA image showing the word "JACT" in a stylized font. Below the CAPTCHA are two buttons: "Change Words" and "Audio Version". At the bottom right of the form is a "Next" button. Four blue callout boxes with lines pointing to the form elements contain the following text: "Choose Short Term Disability" (pointing to the dropdown), "Choose Employee" (pointing to the dropdown), "Retype the characters" (pointing to the CAPTCHA area), and "Click Next" (pointing to the Next button).