

# How to access your Anthem digital ID cards

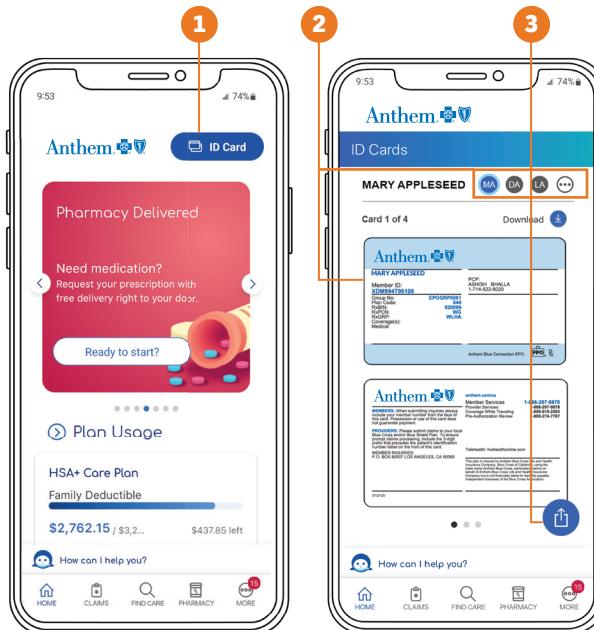


Your most up-to-date Anthem ID card is available digitally on the Sydney<sup>SM</sup> Health mobile app and [anthem.com](https://anthem.com). Follow the simple steps below to access ID cards for yourself and any dependents on your plan.

## On Sydney Health:

- 1 Select ID Card in the top right corner of the homepage.
- 2 Your ID card will appear. If you have dependents enrolled in your plan, you will see an option to view their card(s) in the top right corner.
- 3 Choose whether you want to print, email, fax, or download your ID card(s).

**Note:** When you download your card, you can securely access it 24/7, online or offline.

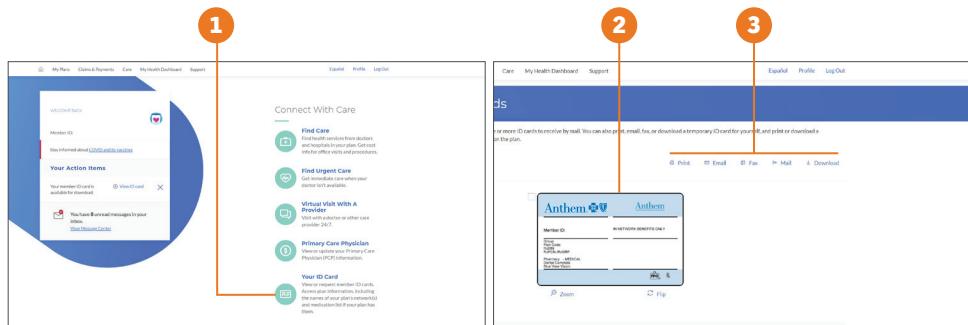


Download Sydney Health from the App Store<sup>®</sup> or Google Play<sup>™</sup>.



## On anthem.com:

- 1 Select Your ID Card on the homepage once you log in.
- 2 ID cards for you and any dependents enrolled in your plan will appear.
- 3 Choose whether you want to print, email, fax, mail, or download your ID card(s).



**If you have questions about your medical benefits, go to Live Chat**

Use the Sydney Health app or log in to [anthem.com](https://anthem.com) to connect with an Anthem representative in real-time with Live Chat. They can provide details on your healthcare benefits and answer questions about your coverage.

Sydney Health is offered through an arrangement with Carelon Digital Platforms, a separate company offering mobile application services on behalf of your health plan. ©2020-2022

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